

Rehabilitative Services

For patients whose independence is restricted by functional limitations, Englewood Hospital Home Health Services provides rehabilitation therapists to help patients improve or overcome these limitations. Patients can be assessed by a physical, occupational and/or speech pathologist. Many different therapies and supportive devices are available to help patients manage in their home environment and to help them to be as independent as possible.

Social Services

For patients seeking support groups, counseling or assistance from community agencies, Englewood Hospital Home Health Services can act as a liaison between the patient and the community. We can:

- Assist in referrals to community resources
- Act as a patient advocate
- Assist in long term planning — counsel and prepare clients and caregivers in making decisions about long term care

Hospice Care

The Englewood Hospital Hospice Program is specifically designed for patients who have a terminal illness and desire a comfortable and dignified death at home. Our **Hospice Program is certified by Medicare and licensed by the state of New Jersey.** We use a team approach to deliver comprehensive care that includes skilled nursing, medical social work, pain management, personal care and spiritual guidance to the terminally ill in their own home. Trained volunteers are also an integral part of our team, providing support for patients and families, and respite for caregivers. 24-hour on-call services are available if needed.

Caregiver Support Groups

Our caregiver support groups are intended to assist people who administer care to relatives, friends or neighbors. The free program provides caregivers with information, emotional support and the opportunity to share experiences with others in similar situations.

Bereavement Support Groups

Our bereavement support services are for individuals who have lost a relative or loved one within the past three months or longer. Our free, six-week program encourages people to assist each other with the grieving process, and provides an outlet to individuals seeking ways to cope with their own bereavement.

How Can I Obtain Care from of Englewood Hospital Home Health Services?

- A patient at Englewood Hospital and Medical Center can obtain an in-hospital visit from a care coordinator by making a request to the primary nurse or physician. The coordinator will then discuss and evaluate eligibility for home health or hospice services with the patient's physician and the home health liaison coordinator
- Sub-acute rehabilitation, assisted living and nursing home facilities: a liaison from our agency will visit and meet with the patient an/or family member personally at the facility and coordinate services at home
- Patients currently at home may phone Englewood Hospital Home Health Services and discuss with the Intake Coordinator the need and eligibility for home care. Family members can also call on the patient's behalf
- Call us at 201-894-3333

How is Payment for Englewood Hospital Home Health Services Arranged?

Englewood Hospital Home Health Services is approved for Medicare, Medicaid and commercial insurance. A sliding fee schedule is available for private payers.

Care is not denied to anyone because they lack health care coverage or adequate financial resources.

Please contact us (see below) if you need any additional information about rates or coverage.

How Can I Learn More Englewood Hospital Home Health Services?

For further information, or for a referral for a home care evaluation, call Englewood Hospital Home Health Services at 201-894-3333 and ask for our Intake Department.

Our office is open Monday through Friday, from 8:00 am to 4:00 pm.



Englewood Hospital Home Health Services

*Comprehensive, Skilled,
Compassionate Care In the Home*



**A Medicare Certified &
Joint Commission Accredited Provider**



ENGLEWOOD

HOSPITAL AND MEDICAL CENTERSM
AN AFFILIATE OF MOUNT SINAI SCHOOL OF MEDICINE

Englewood Hospital Home Health Services
75 Demarest Avenue
Englewood, NJ 07631
201-894-3333
EnglewoodHospital.com

About Englewood Hospital Home Health Services

Englewood Hospital and Medical Center Home Health Services brings the finest skilled nursing and therapeutic services to individuals in the home setting.

Covering all of Bergen County, we can arrange the first visit within 24 to 48 hours. We also offer on-call nursing services. You can be assured of safe, high quality care and services provided by health care professionals who respect and understand your needs and concerns.

- As the **oldest home care agency in Bergen County**, we have served the home health care needs of our community **since 1924**.
- Our goal is to bring the highest quality of health care services to patients who are homebound, enabling them to receive care in their home.
- Our program complies with all federal and state regulations. In addition to being a **Medicare certified agency**, we are **accredited by the Joint Commission on Accreditation of Healthcare Organizations**.



Frequently Asked Questions About Englewood Hospital Home Health Services

Who can benefit from Englewood Hospital Home Health Services?

- Patients who are discharged from a hospital, nursing home or rehabilitative facility can receive valuable assistance from our professional staff
- Homebound patients who are having difficulty managing a health problem
- Individuals in need of supportive care during the terminal phase of an illness can also benefit from our services
- Clients needing information about helpful community resources such as cancer services, adult day care, support groups, homemaker/home health aide services, transportation and public assistance programs

Who is Eligible for Home Health Services?

- Medicare clients are required to be confined to the home
- A need for physician ordered skilled nursing or therapy care at home
- The skilled care requires part time or intermittent intervention

What Services are Available?

Englewood Hospital and Medical Center Home Health Services offers a variety of services to meet the needs of patients and their loved ones.

They include: **Skilled Nursing Care, Specialized Nursing Services, Rehabilitative Services, Social Services, Hospice Care, Caregiver Support Groups, and Bereavement Support Groups.**

The following are highlights of the services we commonly provide. Please contact us if you have questions or require a service that is not listed below:

Skilled Nursing Care

- Registered nurses assess each patient individually and develop a plan of care in collaboration with the patient's physician; creating a comprehensive nursing care plan to assure continuity of the care provided
- Registered nurses provide patient education which is important to the overall plan of care about new medications, how medications interact, how to care for wounds and how to manage oxygen equipment, ventilators, and in-dwelling catheters

Our skilled registered nurses (RNs) provide and/or instruct patients in:

- Wound care
- Oxygen management/safety
- Pain management
- Bowel and bladder training
- Diabetes instruction and management
- Ostomy care
- Catheter care
- Tracheostomy care
- Ventilator care
- Administration of medications and fluids
- Administration of prescribed medication by injection

Specialized Nursing Services

Nurses with specialized training are an integral component of our Englewood Hospital Home Health Services nursing team. They include:

- Certified Diabetes Educator (CDE)
- Certified Wound, Ostomy and Continence Nurse (CWOCN)
- Specialists in cardiac, psychiatric and pediatric care
- Telemedicine

Home Health Aide Service

Our certified home health aides provide personal care to patients in their home under the supervision of the RN. Prior to the aide's assignment, the nurse will visit the patient to assess both the needs of the patient and the home environment and develop a home health aide plan of care.

This plan of care includes personal services, such as helping a patient with personal care or assisting with prescribed therapy exercises. The RN periodically follows up with the patient to ensure satisfaction with the services provided by the home health aide.

Services delivered by our home health aides include:

- Assistance with personal care such as bathing, personal hygiene and grooming
- Assistance with activities of daily living such as meal preparation and laundry for the patient
- Assistance with prescribed therapy and exercise programs